

HOWARD JUNG

Austin, TX USA

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"A professionally qualified UX /UI designer with agile experience in informative technologies".

Work Experience:

UX Designer West Axes

2021 – Present
Austin, TX

- Conduct user testing for current solutions and re-design based on user feedback.
- Identified and resolved internal issues, conducted user research and analysis and proposed new, and original ideas on how user experience could be improved.
- Worked together with designers, and engineers to develop, design, and implement prototypes.
- Conducted benchmarking on product features and designs.
- Knowledgeable with visual design, with solid understanding of typography, layout, and color theory.

UX / UI Designer OPTIMEAL, Novigi (startup)

2018-2020
Austin, TX

- Conduct user testing for current solutions and re-design based on user feedback.
- Develop a wide variety of UX deliverables that fit the specific design challenge, including — whiteboard sketches, wireframes, and low/high fidelity prototype of a responsive web page/microsite for Optimeal.
- Worked together with designers, and engineers to develop, design, and implement prototypes.
- Designed and developed responsive and adaptive website using HTML/CSS/bootstrap 4.
- Interviewed and surveyed grocery shoppers to understand needs and pain points for OptiMeal.

IT Intern, Research Analyst Academy Sports + Outdoors

2016 – 2018
Houston, Texas

- Governed within the online customer and marketing technology as an IT intern in their apprenticeship program for the Design Ops Team.
- Engaged in the daily stand up meeting and provided status updates from my design team.
- Delivered in the prototypes for BOPIS (buy-online and pick-up in store) and BOSS (buy-online and ship to store) footwear within the product information page (PIP) and checkout page.

- Contributed in the design for the new footer overlay widget to show the top recommendations of footwear items on the (PIP) page.
- Contributed in the 'promotions design for 'back to school' in footwear and apparel within the product listing page (PLP).
- Effectively multi-task and participated in multiple, large and complex efforts.
- Confidently present design concepts, clearly articulate ideas, and facilitate brainstorming sessions with product managers, back-end developers, and stakeholders.

**Team Lead, Fulfillment Center
Academy Sports + Outdoors**

2015 – 2016
Austin, Texas

- Solution-focused leader with more than three years in overseeing fulfillment and service flow.
- Aligned with surrounding retail stores inventory and ship out dates to meeting customer demands. Managed the day to day tasks of my team to ensure we were meeting capacity expectations set for the week.
- Streamlined fulfillment options with store managers for customers in nearby retail stores during holidays.
- Coordinated with store managers priority list of product SKU's for the vendors and ensure the list is updated daily with current information.

**Youth Ministry Intern
St. Andrew Kim Catholic Church**

Houston, Texas
Fall 2011

- Lead a one-week high school community service trip to Dallas, Texas.
- Wrote, facilitated, and directed weekly youth programs and bible studies.
- Help set and manage discussion schedule.

Education:

Bachelor of Arts: Sociology, University of Texas - Austin

Certificate: UX/UI Design - University of Texas - Austin

Courses covering design thinking, research, definition, ideation, prototyping, and coding.

Tools:

Photoshop

InDesign

Illustrator

Microsoft Office (All Application)

Sketch

Figma

InVision Studio

Adobe XD

Miro

Visual Studio Code

Languages:

HTML

jQuery

Javascript

Design Expertise:

Prototyping

Wire Framing

Sprint Boards / Storyboarding

Minimum Viable Product (MVP)

Retrospectives

Research:

Qualitative User Interview

Usability Testing

Comparative Analysis

Statistical Analysis

Survey